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# LEADERSHIP HOW CHURCHES NAVIGATE PASTORAL TRANSITIONS CHANGE—AND STAY HEALTHY



For more information about this study and to see the complete findings, check out our 2019 report:

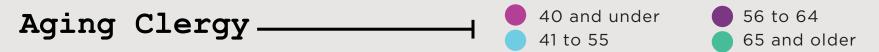
#### Leadership Transitions

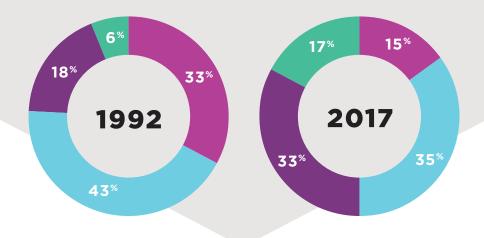
The full report is available at **shop.barna.com** or through Barna Access membership.





### Leadership Transitions in Context







#### Leadership Transitions in Context

#### Shrinking Candidate Pool

agree strongly

agree somewhat

It is becoming harder to find mature young Christians who want to become pastors A lot of young leaders seem to think other kinds of work are more important than vocational ministry

24%

45%

18<sup>%</sup>

**52**%

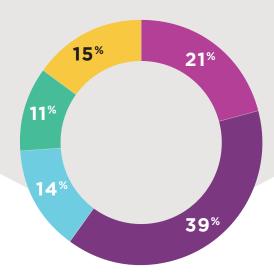


#### Leadership Transitions in Context

#### Diminishing Cultural Credibility —

% among U.S. adults

- very credible
- somewhat credible
- not very credible
- not at all
  - credible
- not sure



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### CHURCHES IN THIS STUDY'S SAMPLE

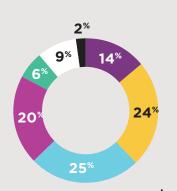
% among churchgoers

#### Church size

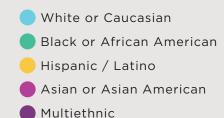


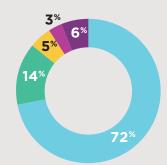
201-500

Median church size: 130 members



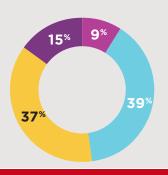
#### Primary ethnicity of congregation



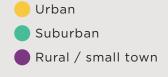


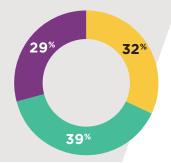
#### Largest age group in congregation





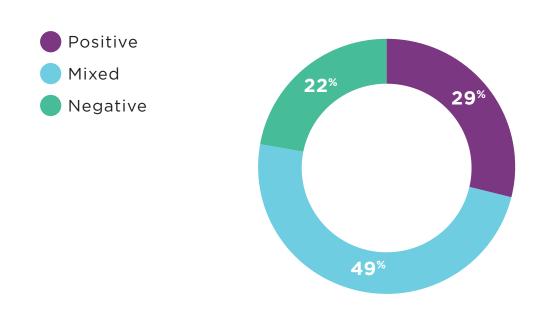
#### **Church location**







### OUTCOMES AMONG CHURCHGOERS WHO HAVE EXPERIENCED A TRANSITION



#### **RESEARCHERS INTERVIEWED:**

- 1,517 practicing, self-identified Christians (18 years and older) whose church had undergone a leadership transition within the past five to seven years
- 249 incoming senior pastors who had come to their current church within the past five to seven years
- 70 outgoing senior pastors who had left a church within the past five to seven years
- 129 church staff members (other than the senior leader) whose church had undergone a leadership transition within the past five to seven years

#### FIELD GUIDES

Team Assessment

Reflection Questions

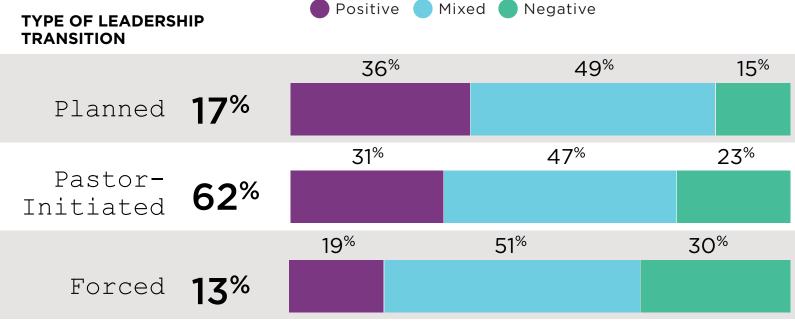
Activities & Actions

Focus on the Players



What effect does advanced planning have on transitions?

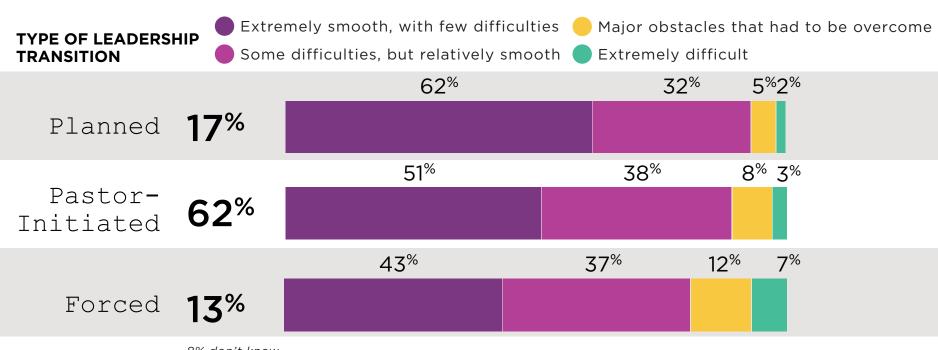
#### **ULTIMATE OUTCOME OF TRANSITION**





What effect does advanced planning have on transitions?

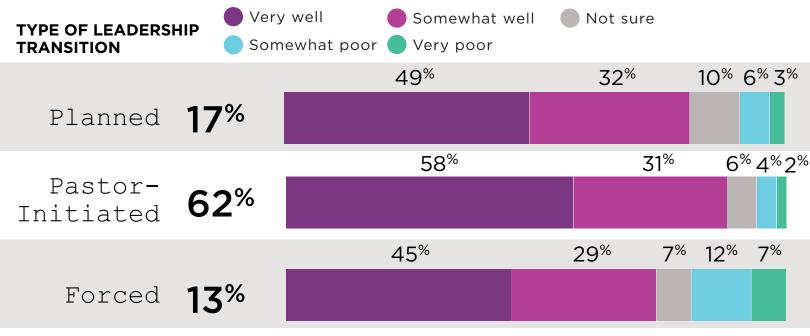
#### **SMOOTHNESS OF TRANSITION**





What effect does advanced planning have on transitions?

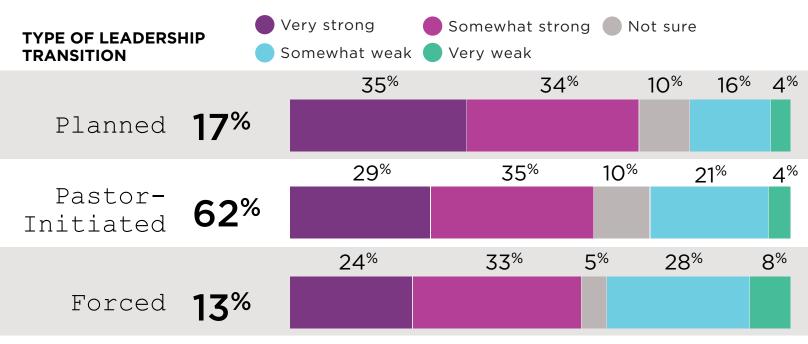
#### **COMMUNICATION AROUND REASON FOR TRANSITION**





What effect does advanced planning have on transitions?

#### CHURCH ATTENDANCE DURING TRANSITION

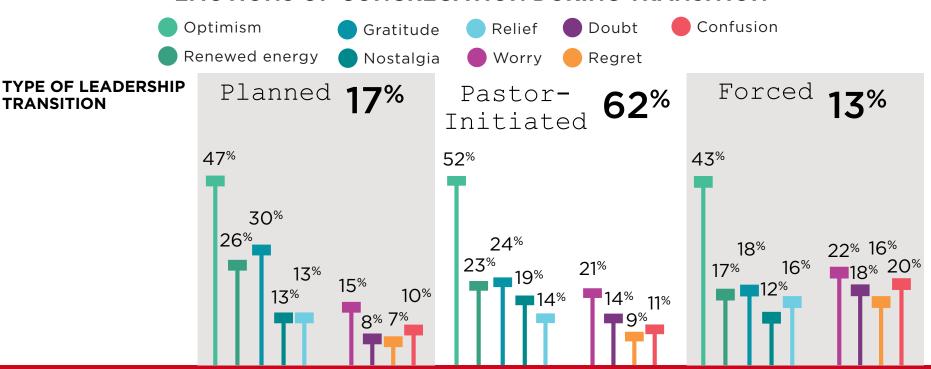






What effect does advanced planning have on transitions?

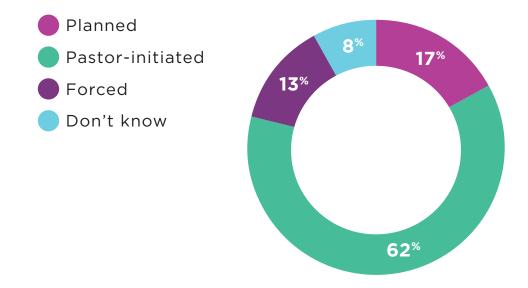
#### **EMOTIONS OF CONGREGATION DURING TRANSITION**



1 Before the Transition

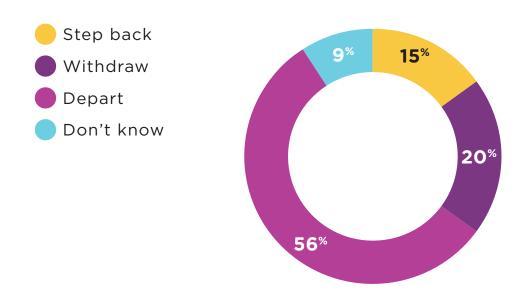
#### TYPE OF LEADERSHIP TRANSITION







# DIRECTION OF LEADERSHIP TRANSITION

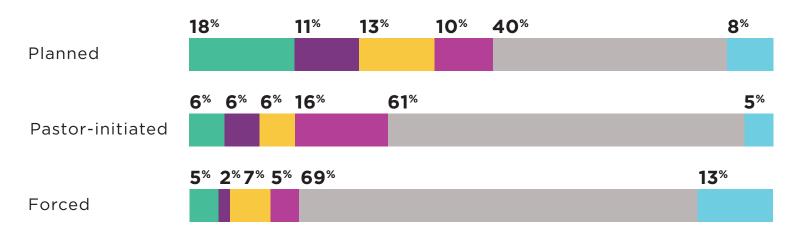


### DIRECTION OF LEADERSHIP TRANSITION

% among churchgoers who have experienced transition within 5 years

- Transitioned from senior pastor to co-pastor/ joint senior pastor arrangement
- Transitioned from senior to associate pastor
- Transitioned from senior pastor to another leadership role (e.g., elder, teacher)

- Left any leadership roles, but continued to attend the church as a member
- Left the congregation entirely
- I don't know



### OUTCOMES, BY DIRECTION OF TRANSITION

Positive Mixed Negative

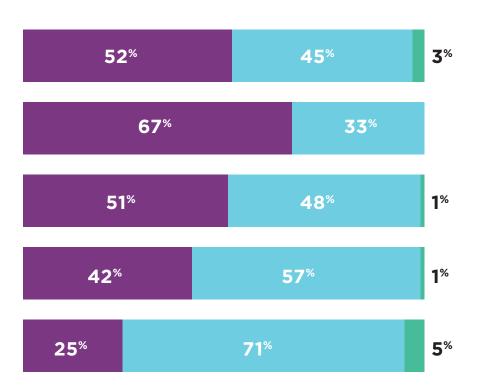
Transitioned from senior pastor to co-pastor or joint senior pastor arrangement

Transitioned from senior pastor to associate pastor

Transitioned from senior pastor to another leadership role in the congregation (e.g., elder, teacher)

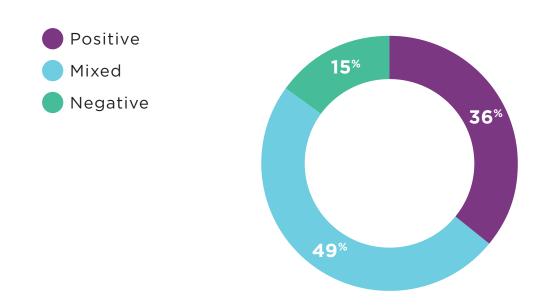
Left any leadership roles, but continued to attend the church as a member of the congregation

Left the congregation entirely





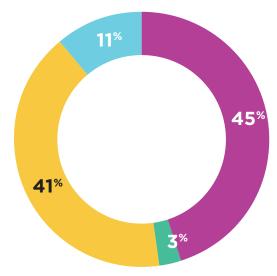
# OUTCOMES OF PLANNED TRANSITIONS





# CURRENT SENIOR LEADERS ON THE IMPORTANCE OF DEVELOPING A PIPELINE OF FUTURE MINISTRY LEADERS

- High priority
- Delegated to staff
- Thought, but no action
- Not a priority



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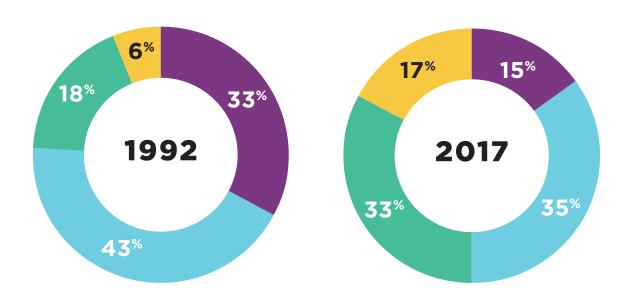
### PASTOR AGE BRACKETS: 1992 VS. 2017



41 to 55

**56** to 64

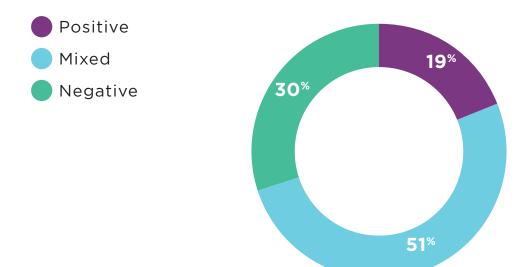
65 and older



n=1,033 U.S. Protestant pastors 1992; n=5,067 U.S. Protestant pastors 2011–2016.



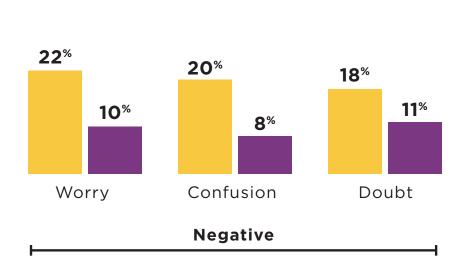
# OUTCOMES OF FORCED TRANSITIONS

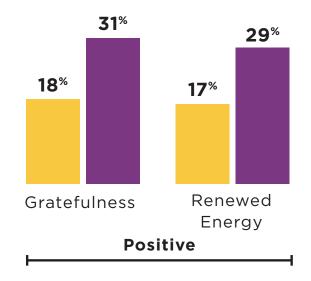


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### CHURCHGOERS' EMOTIONS DURING AND AFTER TRANSITION







(2) During the Transition



### Let's Keep Talking

What should you communicate during transitions?

It's clear that communication is a strong factor in the experience during and success of a transition



OF CONGREGANTS STRONGLY
AGREE THEIR CHURCH
COMMUNICATED CLEARLY
ON A PLAN AND PROCESS
FOR SUCCESSION

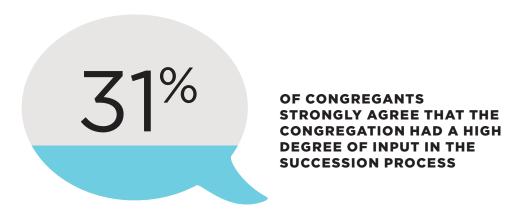
n=1,517 Congregation / Churchgoers; n=129 Church Staff; n=259 Incoming pastors; n=70 Outgoing pastors
Fielding Dates: Church Staff & Pastor Study: March 16, 2017 - April 27, 2017; Fielding Dates: Congregation (Vendor: Nielsen): March 17, 2017 - April 4, 2017.



### Let's Keep Talking

What should you communicate during transitions?

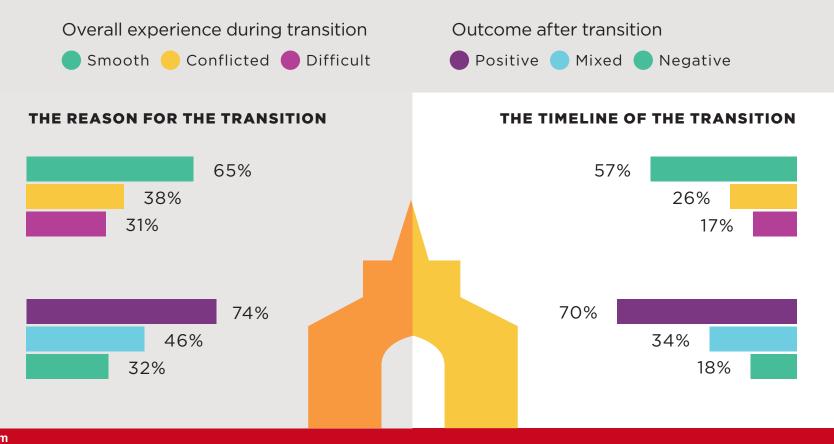
Unfortunately, communication with and to congregants is often neglected during transitions



n=1,517 Congregation / Churchgoers; n=129 Church Staff; n=259 Incoming pastors; n=70 Outgoing pastors
Fielding Dates: Church Staff & Pastor Study: March 16, 2017 - April 27, 2017; Fielding Dates: Congregation (Vendor: Nielsen): March 17, 2017 - April 4, 2017.

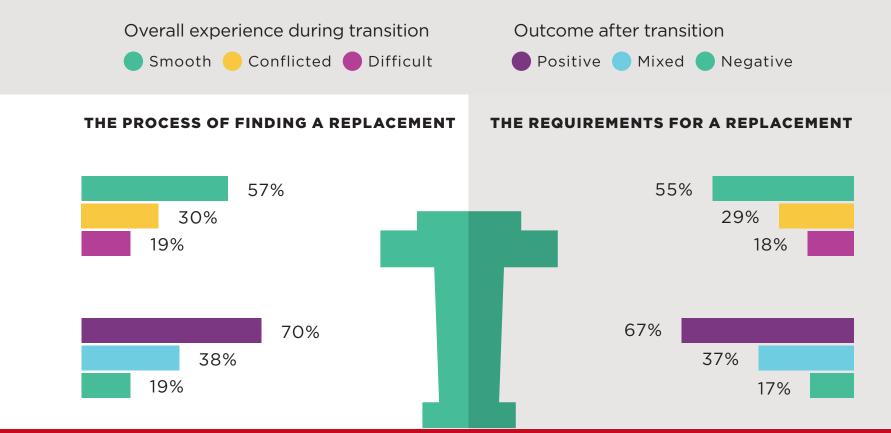


### My church communicated very well on...



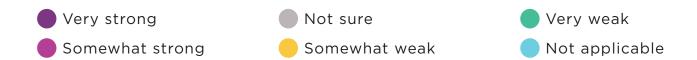


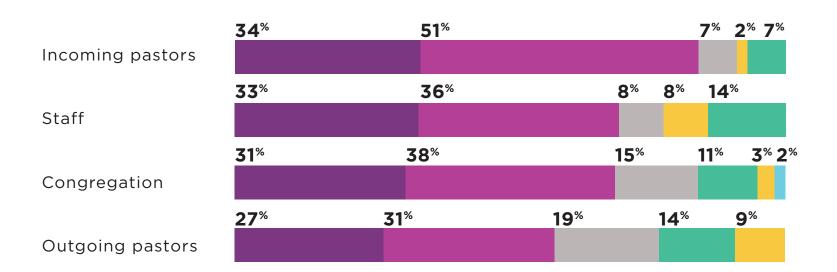
### My church communicated very well on...





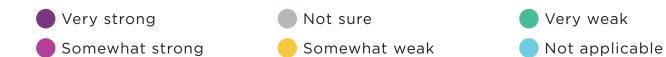
### TEACHING & MINISTRY STYLE DURING THE TRANSITION

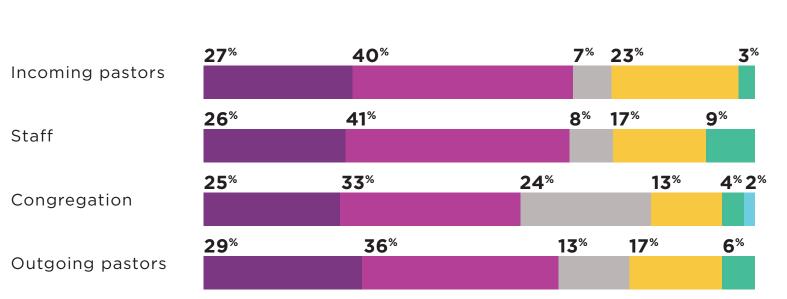




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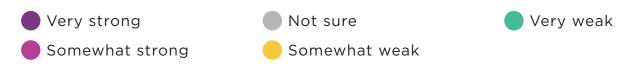
### CHURCH FINANCES DURING THE TRANSITION

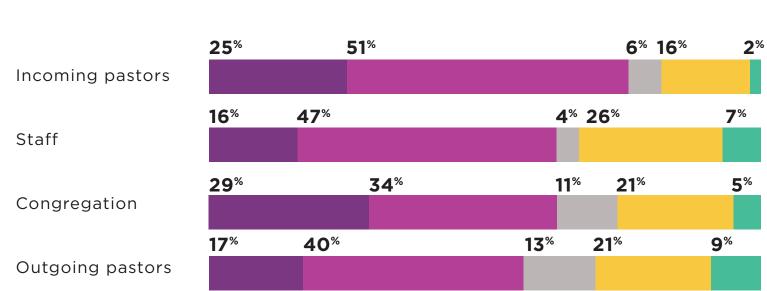




# CHURCH ATTENDANCE DURING THE TRANSITION

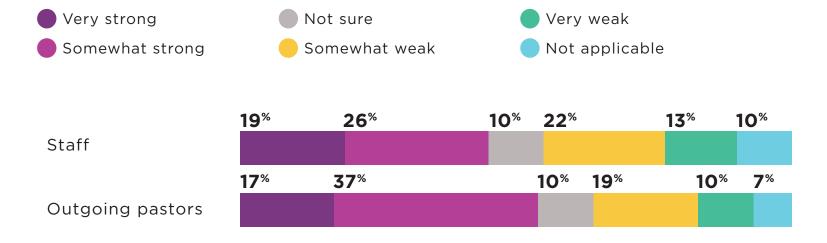






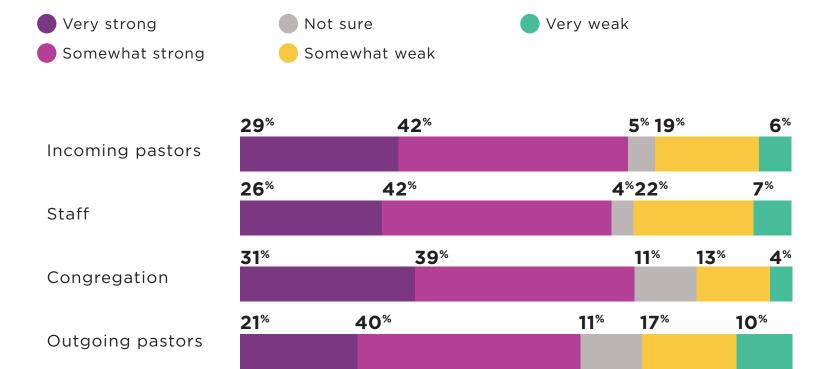
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# STAFF ENGAGEMENT DURING THE TRANSITION



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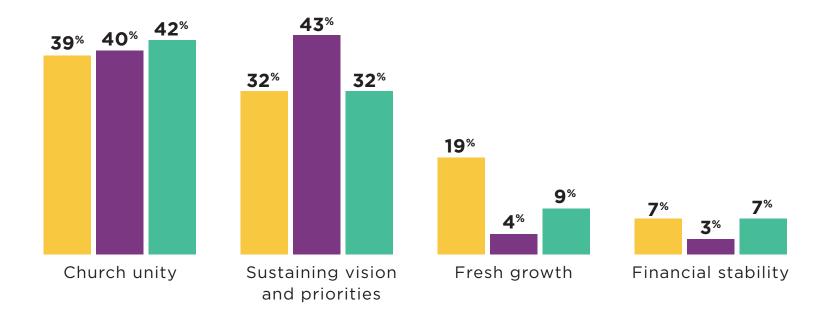
### CHURCH UNITY DURING THE TRANSITION



## PERCEPTION OF HIGHEST PRIORITY DURING TRANSITION



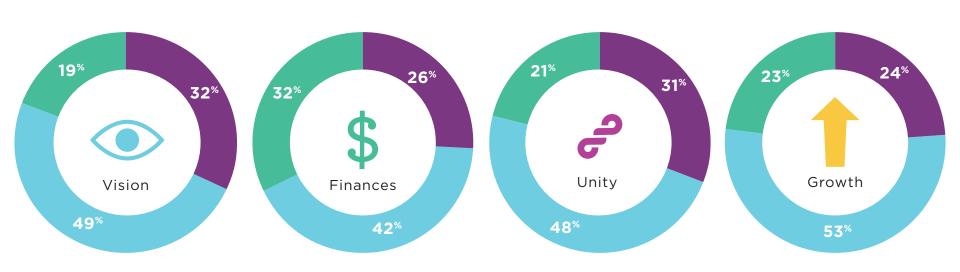
Incoming pastors Outgoing pastors Congregation





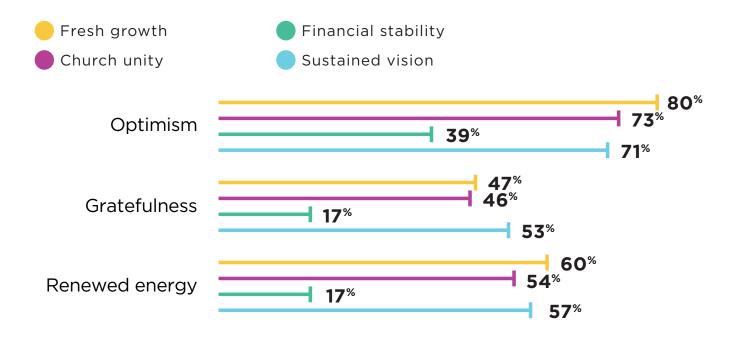
# OUTCOMES, BY CHURCHGOERS' PERCEPTIONS OF THE CHURCH'S HIGHEST PRIORITY DURING TRANSITION





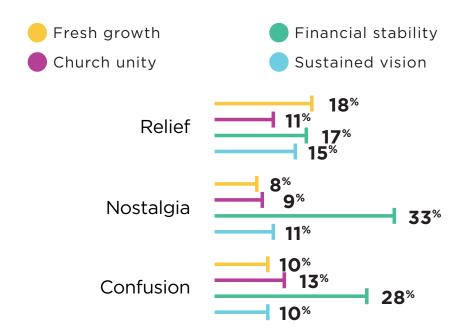


# INCOMING PASTORS' EMOTIONS, BY THEIR PERCEPTION OF THE CHURCH'S HIGHEST PRIORITY DURING TRANSITION PART 1



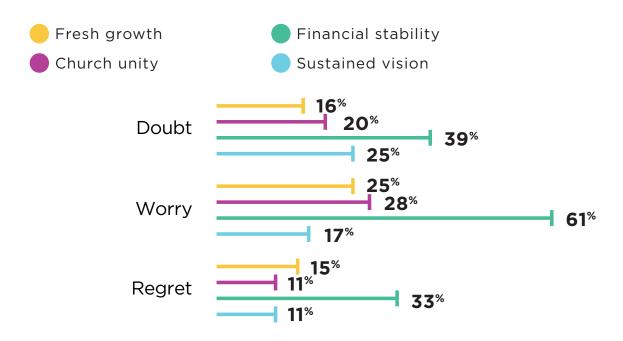


# INCOMING PASTORS' EMOTIONS, BY THEIR PERCEPTION OF THE CHURCH'S HIGHEST PRIORITY DURING TRANSITION PART 2





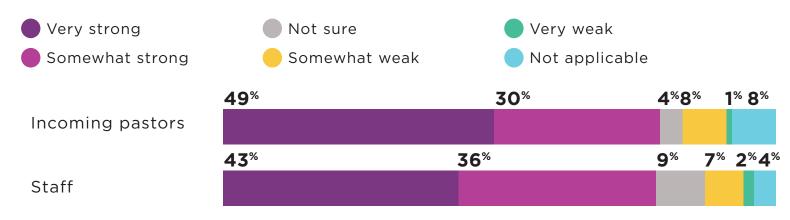
# INCOMING PASTORS' EMOTIONS, BY THEIR PERCEPTION OF THE CHURCH'S HIGHEST PRIORITY DURING TRANSITION PART 3



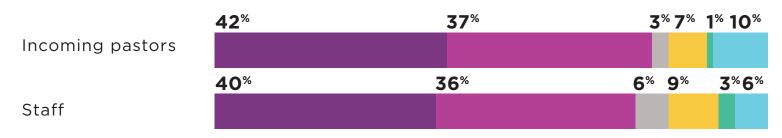
### **ASSESSING THE RELATIONSHIP**



### BOARD OF ELDERS / DIRECTORS & INCOMING PASTOR



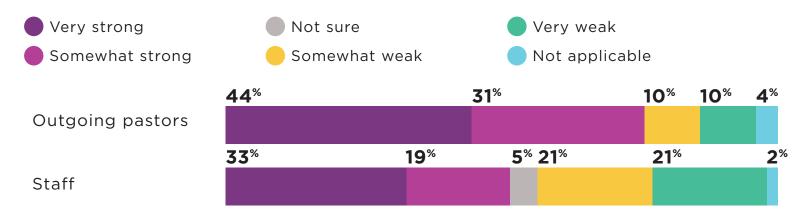
### INCOMING PASTOR & CHURCH STAFF



### ASSESSING THE RELATIONSHIP



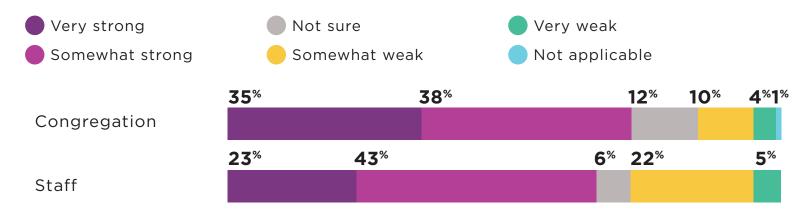
### BOARD OF ELDERS / DIRECTORS & OUTGOING PASTOR



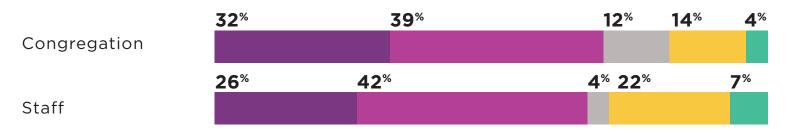
### **ASSESSING THE RELATIONSHIP**



### CONGREGATION & CHURCH LEADERSHIP



### UNITY WITHIN THE CONGREGATION



(3) After the Transition



### Shifting Emotions

What emotions did you experience during the transition?

**Congregants** may be less negatively impacted by transitions than you might expect. Harness their optimism to spur new visions for the future.

**Outgoing pastors** may need more emotional support, encouragement and celebration as they transition out.

**Incoming pastors** can bring plenty of new energy and vision—but will need to pay attention to the mixed emotions staff and congregants may be feeling.

**Church staff** are the most likely to face confusion during times of transition. Clear communication about their roles and the new expectations will help.



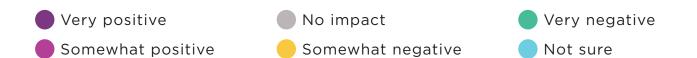
### Shifting Emotions

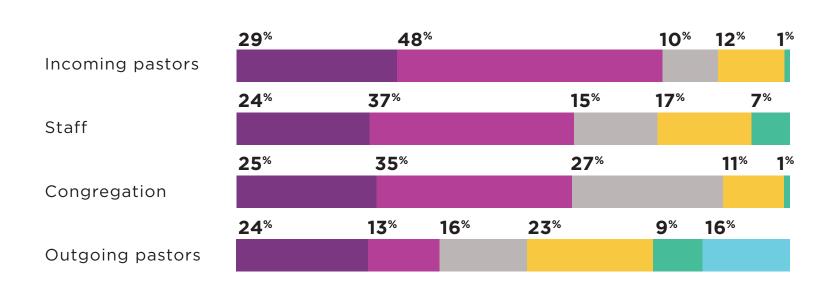
What emotions did you experience during the transition?

	Worry	Regret	Doubt	Confusion	Nostalgia	Relief	Gratefulness	Renewed Energy	Optimism
CONGREGATION	20%	9%	13%	12%	16%	13%	23%	22%	48%
OUTGOING PASTORS	29%	17%	20%	16%	33%	30%	46%	33%	50%
INCOMING PASTORS	26%	13%	23%	13%	11%	14%	47%	53%	<b>71</b> %
CHURCH STAFF	26%	12%	22%	27%	9%	18%	35%	36%	60%

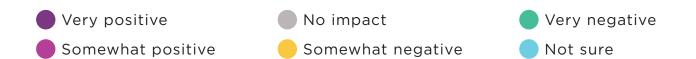
n=70 outgoing senior pastors, 259 incoming senior pastors, 129 church staff who experienced church trasition, 1,517 practicing Christians who experienced church transition.

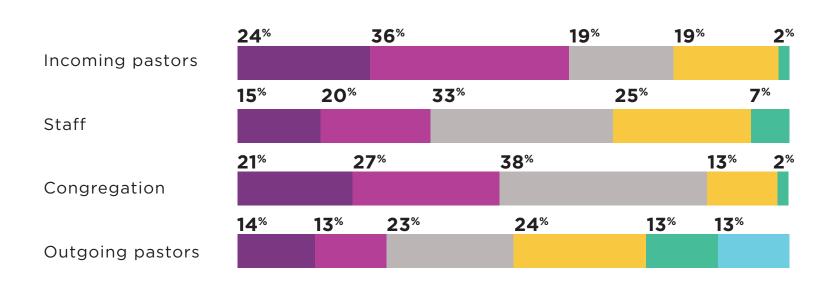
# MINISTRY PRIORITIES & STYLE AFTER THE TRANSITION





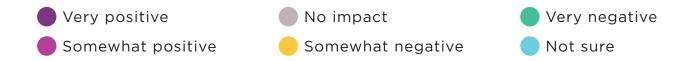
# CHURCH FINANCES AFTER THE TRANSITION

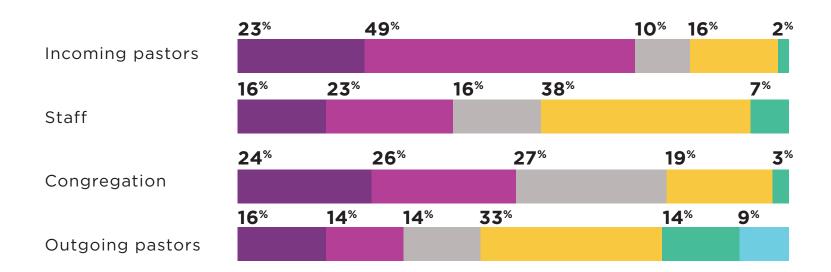




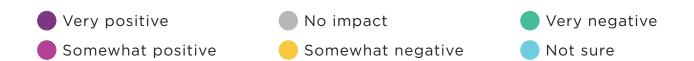
### Barna

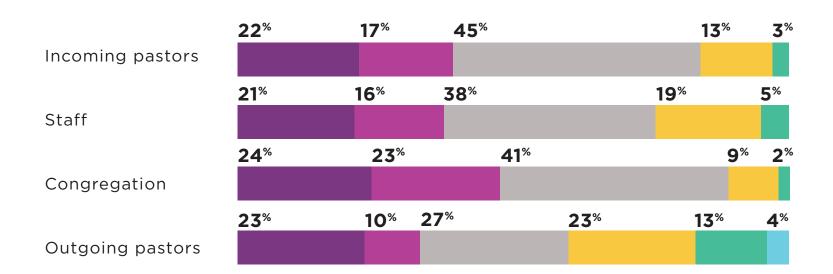
# WEEKLY ATTENDANCE AFTER THE TRANSITION





# STAFF RETENTION AFTER THE TRANSITION







### Communication Breakdown



SOME PERCEPTIONS AND EXPERIENCES MAKE A NEGATIVE OUTCOME MORE PROBABLE . . .

... AND A FEW MAKE A POSITIVE SUCCESSION EXPERIENCE MORE LIKELY.





"The plan and process of succession were not communicated clearly."







# Strong Ties Between Leaders & the Led



NEGATIVE OUTCOMES MIXED OUTCOMES

POSITIVE OUTCOMES

Reward Multipliers

SOME PERCEPTIONS AND EXPERIENCES MAKE A NEGATIVE OUTCOME MORE PROBABLE . . .

... AND A FEW MAKE A POSITIVE SUCCESSION EXPERIENCE MORE LIKELY.

"The relationship between church leaders and the congregation was very strong."

**●** 6% **●** 42% **●** 52%





"The relationship between church leaders and the congregation was very weak."

■ 70% ■ 16% ■ 14%

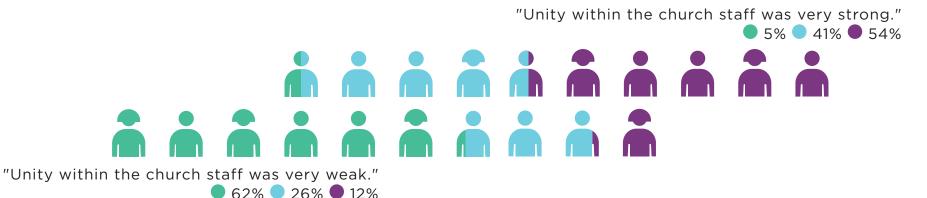


## Staff on the Same Page



SOME PERCEPTIONS AND EXPERIENCES MAKE A NEGATIVE OUTCOME MORE PROBABLE . . .

. . . AND A FEW MAKE A POSITIVE SUCCESSION EXPERIENCE MORE LIKELY.



 $n = 1,517 \ U.S. \ practicing \ Christians \ 18 \ and \ older \ who \ have \ experienced \ pastoral \ transition \ within \ the \ past \ five \ years.$ 



## Failing Finances



SOME PERCEPTIONS AND EXPERIENCES MAKE A NEGATIVE OUTCOME MORE PROBABLE . . .

... AND A FEW MAKE A POSITIVE SUCCESSION EXPERIENCE MORE LIKELY.



"The church's financial stability was very weak."

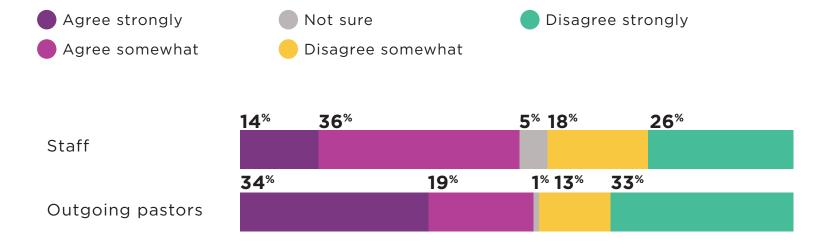
● 66% ■ 24% ■ 9%

# 5 Marks of Successful Leadership Transition By David Kinnaman

- (1) Communicate Clearly, Honestly & Often
- (2) Target Unity
- (3) If You Can, Plan
- (4) Aim for a Graceful Exit
- (5) Keep Asking Why



## A CLEAR PLAN WAS IN PLACE BEFORE THE TRANSITION STARTED





### **ABOUT THE PROJECT PARTNERS**

**Barna Group** is a research firm dedicated to providing actionable insights on faith and culture, with a particular focus on the Christian church.

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Millennial Non-Christians Show Greater Spiritual Curiosity Than Older Adults

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### The Mercy Journey

A critical element is missing in how we relate to one another today; mercy. In embarking on *The Mercy Journey*, the





For more information about this study and to see the complete findings, check out our 2019 report:

### Leadership Transitions

The full report is available at **shop.barna.com** or through Barna Access membership.